| OUTCOMES Overall System Outcome: Increase young people's resilience | What do local young people and families believe is needed to achieve the outcomes? | | |
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| To deliver this outcome, the MH services we deliver to children and young people (CYP) will: | Prevention and Promotion | Early help and intervention | Specialist Support |
| Promote positive mental health and increased resilience amongst all children and young people Children and Young People will: 1. Feel good about themselves 2. Have ambitions & aspirations 3. Feel in control 4. Have positive relationships 5. Feel supported 6. Feel life has purpose | Training and support for staff in schools and other universal services to understand how resilience can be promoted and know how to identify risk factors associated with developing it Promotion of young people's involvement in positive activities including local youth services Stigma reduction via targeted approaches within settings Via schools young people receive training in stress management | Training across universal workforce so staff can identify and refer families and young people for support Staff in targeted services such as youth services (especially those for vulnerable groups) provided with resilience & mental health training | Advice and guidance from CAMHs staff to universal services to increase staff confidence and capacity to support a child effectively |
| Identify and treat children & young people's mental health needs earlier Children and Young People will: 7. Know where to go for help 8. Understand how to improve their mental health 9. Have better coping skills | Schools and other universal services like youth services inform young people about looking after their mental health and how to access support if they need it Digital platforms used to give young people information so they can recognise when they need help and where to get it | Holistic assessment that looks at every aspect of the young person's life Information shared between services young people are using Shorter waiting time for LAC and other high risk and vulnerable groups | CAMHS services are available in a variety of community settings that young people already access such as schools and youth services CAMHS appointments offered at times that fit young people's lives Use of digital platforms including apps and texting to engage young people with services for example through appointment reminders |
| Provide quality mental health services that meet the priorities and standards set by young people and their families Children and young people will: 10. Be able to manage their future mental health needs 11. Understand the mental health issues they are facing | Participation Training for CAMHS staff in shared decision making in CAMHS Participation strategy implemented within CAMHS Use of Routine Outcomes Measures within CAMHS (including young people self-completion) All young people help write their own care plan Young people co-design services Peer support programmes for service users Service Delivery Crisis is responded to quickly (within 24 hrs) and jointly where more than one service is involved (including school involvement) Stepped care model, to ensure young people can access the lowest appropriate level of support in the first instance, and support while they are waiting. Meeting of service standards (e.g. 'Delivering with, delivering well', ACE-V. QNCC, etc) Opening times that suit young people and families in locations where young people go Young people on waiting list get some kind of support whilst waiting, preferably in schools or through a community service like a youth group Services look and feel youth-friendly and are non-clinical All staff are welcoming and friendly; have a participative approach to working with young people and families | | |
| Support young people up to the age of 25 and provide support during transition | Involvement of all services supporting the young person during transition planning e.g. social services; housing, schools etc. Sign posting to full range of organisations and community groups in the voluntary and community sector | For high risk groups particularly – transition planning starts earlier and involves a range of services | Age appropriate mental health services are available to young people aged 18-25 Peer support programmes are available to young people during the transition period Young people maintain a consistent relationship with a member of staff during the transition period |
| Enable parents and carers and other family members to support children and young people's mental health Children & young people will: 12. Feel that their family have a better understanding of their mental health needs | Parents can access information about looking after their child's mental health and accessing help through: Universal services including early years services; schools and GPs Digital platforms | Parents can access training to help them look after their child's mental health and recognise when their child might need more support. The training provides information about children from 0-25 years | Parents get help to manage and support when their child is using mental health services Parents and carers co-design services Families have at least one consistent worker during their time with services |
| Ensure that the most vulnerable young people are supported to improve their mental health | Vulnerable CYP identified in universal settings and provided with better preventative support and resilience building activities Training for staff working with vulnerable groups around mental health and accessing support (including Police) Targeted youth provision for disadvantaged young people at greater risk of mental illness | Disadvantaged young people informed about looking after their mental health and accessing support through services they access such as children in care councils; YOTs etc. Information sharing (within permitted boundaries) between all services working with vulnerable children Further work to identify vulnerable groups | CAMHS is part of a coordinated system with integration between all the services supporting vulnerable children |





